

## **Terms and Conditions for: Weddings, Groups, Banquets, Parties & the Restaurant Valid from 1 March 2026**

### **1. Entry into force**

The booking agreement comes into force upon written confirmation by both parties. This is effected by the mutual signing of an event contract or the signing of this information brochure.

### **2. Number of participants**

The organiser undertakes to notify T&S Entertainment AG and its establishments, as well as the establishments of the company 'franzl.ch', of the final number of participants as early as possible, and no later than 6 days before the event date, and to obtain confirmation from T&S Entertainment AG / franzl.ch. The number of participants specified by the customer shall serve as the basis for calculating the services provided by T&S Entertainment AG / franzl.ch. If the actual number of people is lower, the (definitively) confirmed number shall serve as the basis for invoicing. Any additional costs arising from extra participants shall be invoiced in accordance with quotation.

### **3. Services & Payments**

**3.1** T&S Entertainment AG / franzl.ch undertakes to provide the organiser with the scope of services agreed in the contract.

#### **3.1.1 Minimum spend at mountain huts / event venues**

On weekends and busy days, a minimum consumption charge is mandatory. This is set by T&S Entertainment AG / Franzl.ch and therefore also constitutes the minimum turnover! Any additional costs will be invoiced or charged separately.

**3.2** Consultations regarding event planning will be charged in advance at an hourly rate of CHF 160, billed in 15-minute increments. If the consultation takes place outside our premises, the travel time incurred will be charged separately. Provided the planned event is held at one of our venues, the obligation to pay the costs previously incurred for consultations and travel shall lapse.

**3.3** By signing the contract, the organiser undertakes to pay for these services within the payment period stated on the invoice. This is usually 10 days. The invoice includes the services provided by T&S Entertainment AG / franzl.ch as well as any services provided by third parties on behalf of the organiser for third parties.

**3.4** Our quotes are based on the confirmed number of participants. Our prices are quoted in Swiss francs (CHF) and include statutory VAT.

**3.5** T&S Entertainment AG / franzl.ch is entitled to request an advance payment. The amount and due date of the payment will be set out in writing in the event contract. Any cancellation fees will be offset against the deposit paid.

## **T&S Entertainment AG**

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Tel: +41 (0)81 332 36 00 Erezsässhütte, Tel: +41 (0)81 332 15 33 Schifer, [welcome@franzl.ch](mailto:welcome@franzl.ch)

**3.6** Portions are based on standard adult sizes as per the calculation. We do not accept any complaints in this regard. To avoid misunderstandings, the exact terms of the agreement are decisive/necessary!

#### **4. Flammable materials and fireworks**

**4.1** The burning of flammable items (e.g. sparklers) inside the building is prohibited.

**4.2** The setting off of fireworks, firecrackers and sky lanterns outdoors, in and around our catering establishments, is prohibited. The relevant authorities are the respective local councils. Violations will be prosecuted.

#### **5. Liability/Damage**

**5.1** The organiser shall be liable for any damage caused to the premises, facilities, equipment, furniture and grounds of T&S Entertainment AG / franzl.ch through their own fault or through the fault of third parties engaged or invited by them.

**5.2** T&S Entertainment AG / franzl.ch accepts no liability whatsoever for theft or damage to materials and equipment brought onto the premises by the organiser or by third parties commissioned or invited by the organiser.

#### **6. Food and drink brought onto the premises**

**6.1** The organiser generally sources all food and drink from T&S Entertainment AG / franzl.ch

**6.2** A corkage fee of CHF 50.00 per opened 7.5 dl bottle will be charged for wines brought by guests. Large bottles or similar will be negotiated separately.

**6.3** If the wedding cake, birthday cake or similar is part of a dessert, no plate charge applies. Otherwise, a plate charge of CHF 5.00 per guest will be charged.

#### **8. Extension, additional costs**

**8.1** The premises are available until midnight (end) or by arrangement.

**8.2** The agreed end time of the event must be strictly adhered to. A later end time may be negotiated.

**8.3** Normal service hours are Monday to Sunday until 11.00 pm. Service hours after Any time after 11.00 pm will be charged separately. The hourly rate is to be agreed. If this is not the case, the hourly rates defined in clause 8.5 shall apply.

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**8.4** From 00:00, any kind of music is strictly prohibited. DJs must reduce their volume from midnight in accordance with the instructions of the event manager from T&S Entertainment AG / franzl.ch.

**8.5 Staff from 11.00 pm, parties, events (outside the scope of the agreement)**

Based on the information provided by the client, franzl.ch will submit a detailed quotation to the client regarding staffing services. These will be adjusted to the actual order quantity and invoiced on a time-and-materials basis in 15-minute increments. Rates are quoted per hour and per employee from the base location.

	<b>Rates Mon–Sat:</b>	<b>Public holidays &amp; Sundays</b>
Service management (for fewer than 3 staff members)	CHF 80.00	CHF 80.00
Head Chef/Head Grill Chef	CHF 59.00	CHF 69.00
Service/Griller/Driver/Buffer	CHF 49.00	CHF 59.00

**8.6** Parking facilities (summer only) and associated costs must be discussed and clarified in advance!

**9. Cleaning**

Special cleaning required due to exceptional soiling, as well as disposal costs (e.g. for room decorations or games), may be charged to the organiser.

**10. Hotel rooms / Accommodation rates**

**10.1** Banquet guests benefit from special rates for hotel rooms. A separate information sheet from T&S Entertainment AG / franzl.ch provides details on travel arrangements, check-in times, prices and terms and conditions.

**10.2** Provisional/optioned reservations will be held until the option expires. After this period, rooms without a definitive confirmation and confirmation of the number of guests will be allocated to other guests.

**11. Cancellation of an event, including hotel room cancellation**

**11.1** Cancellations must be notified to T&S Entertainment AG / franzl.ch as early as possible and in writing via email. Cancellations will be invoiced on the basis of the agreed total service as follows:

- a) Cancellation up to 60 days before the event: no charge
- b) Cancellation 59 to 14 days before the event: full administration costs + 30% of the total payment as per the quotation.
- c) Cancellation 13 to 3 days before the event: full administration costs plus 80% of the payment as per the quotation, cumulative.
- d) Cancellation 2 days to the day of the event: +100% of the total payment as per the quotation.

We recommend taking out insurance to cover this.

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## 12. Cancellation, no-show and restaurant charges

### 12.1 Cancellation

Bookings can be cancelled free of charge up to 2 hours before the agreed start time, unless otherwise agreed.

For cancellations made less than 2 hours before the start of the reservation, we reserve the right to charge a cancellation fee.

### 12.2 No-shows

If the group of people who made the reservation fails to turn up without prior notice, this is considered a

no-show. Furthermore, no-shows are recorded in the system and may lead to further measures (e.g. suspension from future bookings).

### 12.3 Fee amount and billing

A no-show/cancellation fee of CHF 60 will be charged for each person who fails to attend. The fees will be charged to the customer's credit card or invoiced.

In the event of a no-show, the fees will be calculated proportionally based on the number of people who did not attend.

Decisions regarding goodwill are at the discretion of T&S Entertainment AG.

### 12.4 Notification requirements

Cancellations must be notified by telephone or email to the contact address specified in the confirmation document.

The time of receipt of the cancellation by the relevant restaurants of T&S Entertainment AG shall be decisive for the deadlines.

### 12.5 Validity

These provisions regarding cancellation and no-shows supplement the remaining terms and conditions. Unless otherwise agreed, the above provisions shall apply.

## 13. Force majeure

In the event of force majeure, T&S Entertainment AG / franzl.ch reserves the right at any time to withdraw from the contract without being held liable.

## 14. Jurisdiction & Obligation to Accept

The place of jurisdiction is Chur –

Graubünden Read and accepted:

Organiser's name, place, date and signature

T&S Entertainment AG / franzl.ch

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